



SERVICE USER AND FAMILY ADVISORY COUNCIL CALL FOR NEW MEMBERS

The Service User and Family Advisory Council (SUFAC) partners with Cota to provide advice on how to best ensure that Cota has the necessary policies, procedures and/or mechanisms in place for ongoing and meaningful service user and family input.

Cota is seeking new members to join its SUFAC (see attached Terms of Reference).

At this time, we are specifically seeking:

- **Two (2) new members who are active Service Users** of a Cota service.

In order to ensure diversity of representation on the SUFAC at this time, preference will be given to individuals who are actively enrolled in Cota service for people living with acquired brain injury, developmental disability or dual diagnosis but all are welcome to apply.

- **Three (3) new members who are Family Members** of someone who is actively receiving a Cota service.

In order to ensure diversity of representation on the SUFAC at this time, preference will be given to family members who are relatives of persons actively in receipt of a Cota service for people developmental disability or dual diagnosis but all are welcome to apply.

SUFAC Members Should Be:

- Able to attend regularly scheduled SUFAC meetings, either in-person or virtually (Meetings will be held September, November, January, March, May and June)
- Comfortable in sharing their thoughts and perspectives on a wide range of topics aimed at assisting Cota to promote true Service User and Family Centered care within the organization;
- Open to provide feedback and offer insight based on their personal experience with Cota and/or the broader health care/social service systems, as applicable;

What You Can Expect To Gain:

- An opportunity to have a say and be heard, influence future direct of org., make an impact
- A chance to give back to your community

- An opportunity to engage in advocacy, research, public speaking / presentations
- A chance to meet new people and network with those who share a common interest
- Be a part of an active and welcoming group
- Invitations to be a part of Cota volunteer events

Cota will do its best to support SUFAC member participation as may be necessary (e.g., through in-person or virtual attendance, arrangements for reimbursement for Travel/TTC fares, etc.)

How to Apply:

Please complete the attached application form and return to your service provider or email it directly to feedback@cotainspires.ca.

If you have any questions or need more information, please speak to your service provider.

Cota is deeply committed to promoting diversity, advancing equity and fostering a culture of inclusion. We are respectful of each individual's dignity, unique experience, potential and protected rights in line with the grounds laid out by the Ontario Human Rights Code. We are actively striving for a membership that reflects the diverse perspectives, lived experiences, unique backgrounds and characteristics that are reflective of the individuals and communities that we serve.